Unit 1B, Mendip Business Park Old Wells Road Chantry Somerset BA11 3LR

01373 311332 sales@svhydraulics.co.uk

Quality Management Policy Statement

We are dedicated to achieving excellence in all aspects of our operations. Our commitment to quality is reflected in our goal to consistently meet or exceed customer expectations through innovative solutions and effective processes.

We will achieve this by:

- 1. Prioritising customer needs and feedback to drive improvements.
- 2. Implementing a continuous improvement culture across all levels of the organisation.
- 3. Ensuring compliance with relevant standards and regulations.
- 4. Setting quality objectives and providing our employees with the necessary training and resources to contribute to achieving to our quality objectives.

This policy is integral to our mission and will be reviewed regularly to adapt to changing circumstances and enhance our performance.

Signed:

Date 23/06/2025

Tom Pennyfather Managing Director